

Rich has assisted hundreds of corporate clients in identifying and clarifying their career goals, and in developing effective job search plans, résumés, letters of application, and other documents necessary to securing desirable positions in the workplace. Whether hourly employees or candidates from many levels of

corporate management, Rich's clients have benefitted from his unique combination of business experience, coupled with more than two decades of academic experience as a college professor, teaching both business communication and writing courses.

Prior to joining White Hawk, Rich combined his academic and business experiences as a Senior Lecturer in Communication at Cornell, teaching Managerial Communication to School of Hotel Administration freshmen and upperclassmen, and acting as an academic and career advisor for about 20 students per year, for eleven years. As major part of each Communication course, he taught or directed important career development assignments, including the preparation and development of professional résumés and cover letters.

Rich came to Cornell after nine years as an IBM marketer, during which he designed, developed and implemented marketing programs as a Consulting Marketing Representative to the industry of Higher Education. While at IBM, Rich participated enthusiastically in its excellent Career Development Program, winning several promotions and Director's Awards as a result. He also assisted colleagues in developing their annual plans, and the educational programming to support those plans.

Rich joined IBM after completing a sabbatical leave, with IBM's Entry Systems (Boca Raton, FL) from Austin College (Sherman, TX) where he was an Associate Professor of Education and English. He also taught at Wallace Community College (Dothan, Alabama) and at Florida State University (Tallahassee, FL).

### **Expertise:**

- Career Development Strategies & Planning
- Executive Coaching
- Job Search Design & Execution
- Managerial & Business Communication

### **Experience:**

- Assisted and advised hundreds of Cornell Hotel School students in the design and development of employment documents to enhance career establishment and development.
- Designed, developed, and implemented IBM's national strategy for marketing to Schools, Colleges, and Departments of Teacher Education.
- Won four consecutive IBM 100% Club awards for Marketing, and numerous Director's awards for marketing and development of marketing programs.

# **Education:**

Ph.D., English Education, The Florida State University M.S., Education/Reading, SUNY-Cortland B.A., English Literature, SUNY-Cortland

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# **Memberships:**

International Reading Association PTA NYSUT/NEA

## **Publications:**

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Authored several publications, four in refereed journals in Education.

Editor of three "Application Briefs" developed and published by IBM in support of Higher Education Marketing programs.

